



# Family-based SMEs in conjunction with the Chamber of Commerce

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#### General information

- Title: "Flexible and complete learning environment for family-based SME-s"
- Host institution: University of Miskolc in conjuction with the Chamber of Commerce and Industry of Borsod-Abaúj-Zemplén County
- Participant companies: 21
- *E-learning environment:* Moodle







### General information

•Start: February 2012

• End: January, 2013

•3 courses:

- •2012 March May
- •2012 September November
- •2012 December 2013 January







## Target group and learning objectives

- Target group: family-based SME-s, present managers and successors
- Learning objective: to train the elder and younger generation as well, in spite of the difference in their needs







#### Recruitment

- By BOKIK
- First course: personally / phone
- Second and third course: with the help of newsletters







## Methodology

- Considering the needs and possibilities of the target group, teaching materials were e-learning modules
- Video lectures, Power Point presentations, PDF files
- Consultation facility with a university teacher in case of any questions
- Hungarian and English materials
- Teaching materials: from CBVE and national projects







#### Content elements

- For "beginners":
  - Basics of marketing and accounting, establishment of a company



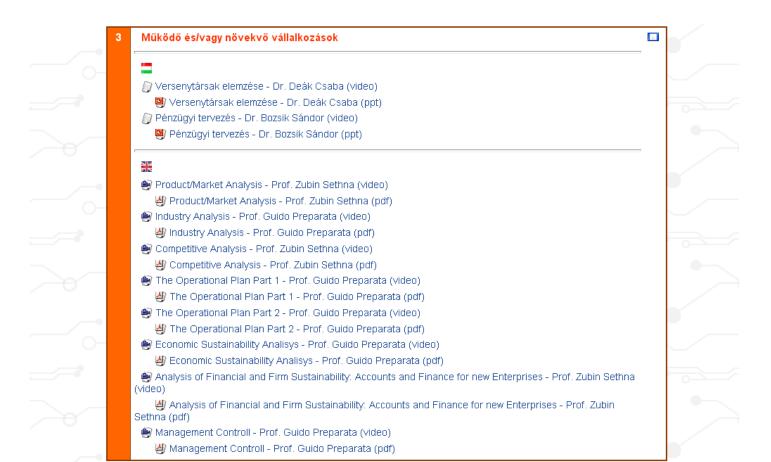
The Business Idea - Prof. Zubin Sethna (pdf).





#### Content elements

- For "Growing entreprises":
  - Analyses of competitors, planning of financing







#### Content elements

#### For both groups:

 Business planning, economic environment, case studies, project management, innovation management







#### **Evaluation**

- With the help of questionnaires:
  - Positive replies
  - Hungarian materials were more popular, English is not very efficient
  - Most useful: business planning and project management
  - Need for other materials, e.g.: international business,
     Human Resources





# Thank you for your kind attention!

Orsolya Boda

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